

Two focused Industry Conferences for:

- Directors • Trustees • Plan Sponsors • Service Providers
- Pensions Managers & Heads of Pensions • Buyout Firms
- Actuaries & Buyout Specialists • Insurers & Reinsurers

The 2010 Summit on

PENSIONS & LONGEVITY RISK MANAGEMENT

Responding to Growing Demand
for Pension Scheme De-Risking

21-23 September 2010 • Central London

This detailed forum comprises three separately bookable days to offer maximum flexibility and focus:

Day 1: Conference

The 2010 Industry Forum on PENSION SCHEME DE-RISKING

Delivering The Optimal Risk Reduction
Solutions for Pension Liabilities

*Hear from leading Trustees, Intermediaries, Buy-Out Firms,
Benefit Consultants, Life Companies & Solicitors*

21 September 2010 • Central London

Day 2: Conference

A Concise Market Update on PENSION SCHEME LONGEVITY SOLUTIONS

Examining New Opportunities Around
Buy-In, Buy-Out & Longevity Swaps

*Overcome Obstacles to Leveraging the Swaps Market • Future of Buy-ins & Buy-Outs
• Legal & Administrative Considerations of Buy-Ins, Buy-Outs & Swaps*

22 September 2010 • Central London

Day 3: Workshop

A Comprehensive Guide to PENSION RISK MANAGEMENT IN PRACTICE

23 September 2010 • Central London

With insights from:

Malcolm Small
Director of Portfolio
and Retirement Planning
TAX INCENTIVISED SAVINGS
ASSOCIATION



Costas Yiasoumi
Managing Director
SWISS RE



Jeroen Bogers
Product Development Manager
AEGON



Hugo James
Sales Development Director
Bulk Annuities
LEGAL & GENERAL



Hamish Galloway
Senior Vice President
RGA REINSURANCE



Matt Gore
Pension Administration Officer
PENSIONS CORPORATION



Dan DeKeizer
Chief Executive Officer
METLIFE ASSURANCE



Andy Reed
Director, Defined Benefit Solutions
PRUDENTIAL



Rosemary Kennell
Director
CAPITA ATL PENSION TRUSTEES
& CAPITA PENSION TRUSTEES



Emma Watkins
Head of Relationship Management
METLIFE ASSURANCE



Myles Pink
Business Development Director
PATERNOSTER



Nigel Chambers
Managing Director
CHAMBERS TOWNSEND
CONSULTANCY



Hywel Robinson
Partner
CLIFFORD CHANCE



Sean Glasgow
Head of Investment
BLUEFIN



Gary Finkelstein
Principal
MILLIMAN



Developed by



Elemental
Chlorine Free
(ECF)



Paper sourced
from sustainable
forests

PENSION SCHEMES

Day 1 • 21 September 2010

8.15 Registration and Refreshments

9.00 **Chairman's Welcome**



Malcolm Small
Director of Portfolio and Retirement Planning
TAX INCENTIVISED SAVINGS ASSOCIATION

9.10 **New Developments in the Pensions De-Risking Market**

Pensions de-risking is increasingly one of the primary issues that pension scheme trustees and sponsoring employers are focusing on. Over the last few years this has led to a huge growth both in the size of de-risking market and in the options available to schemes. This session will look at:

- What realistic de-risking propositions exist today
- What new developments can we expect to see
- Practical issues that schemes should consider in assessing de-risking options



Hugo James
Sales Development Director
Bulk Annuities
LEGAL & GENERAL

9.50 **Understanding the Current Risks to Pension Schemes**

This session explores the legal framework within which schemes operate and which governs the exposure of employers, trustees and members to risk. In particular this talk will cover the following points:

- Trustees' and employers' liabilities – the legal framework
- The pressure points – valuations, statutory debt and contribution rules
- The Pensions Regulator, funding and longevity

Robert West
Head of Pensions
BAKER & MCKENZIE

10.30 Refreshments

10.45 **Refining the Decision-Making Processes Around a De-Risk Undertaking**

Before deciding to undertake a de-risk solution, many factors must be taken into account such as the particular means of de-risking – be it a buy-in, a buy-out or any other solution and to ensuring a concord of financial objectives between companies and the pension trustees. Moreover, a careful plan of implementation must be developed in order to ensure a sensible and rigorous approach. This talk will clarify some of the more technical stages of a pension de-risking process by taking the audience through a step-by-step guide to pension de-risking

- Agree financial objectives
- Identify and quantify key risk factors
- Review possible solutions
- Develop a planned strategy
- Map out implementation approach
- Monitor results against objectives



Emma Watkins
Head of Relationship Management
METLIFE

11.25 **Advances in Risk Management and Product Innovation for Pensions Under Solvency II**

The presentation will set out the continued advances in risk management since the global financial crisis. The talk will focus on strategies for managing both longevity and market risks, whilst maintaining equity/ bond exposures. It will also consider the implications of solvency II, and the latest product innovations for pension schemes.

- Update on Solvency-2
- Developments in longevity risk transfer
- Developments and successes in market risk management and hedging
- How these will impact the market for longevity risk and pension scheme buyouts
- Protection Account Business (an innovative new class of business compared with traditional and variable annuities, ideal for both retirement savings as well as post retirement wealth preservation)
- Competitive pricing and capital efficiency (economically and under Solvency II)



Gary Finkelstein
Principal
MILLIMAN

12.10 Lunch

1.10 **The Trustee Perspective**

Recent economic events appear to have increased trustee awareness of pension scheme risk and accelerated the focus on de-risking. Whether it is concerns on longevity, higher volatility in the investment market or just a recognition that incorrect data and uncertain benefits increase cost, a wide range of reasons have led trustees to consider tangible steps to minimise or mitigate risks for their scheme members and corporate sponsor. This talk will consider some of the main concerns held by pension trustees:

- Trustees concerns
- Preparing in advance for liability de-risking
- Quality of pension scheme data
- Understanding the decision-making processes of trustees
- An appraisal of market options

ME DE-RISKING

- Changes since the onset of the financial crisis
- The concerns of trustees regarding liability risks
- Evaluating insurer strengths in bulk annuity purchase
- Insurer covenants



Rosemary Kennell

Director

CAPITA ATL PENSION TRUSTEES
& CAPITA PENSION TRUSTEES

1.50 Using Buy-Ins, Buy-Outs and Longevity Swaps to De-Risk Pensions

The environment for pension plans has changed substantially and the need for strategic asset allocation, enterprise risk management, and advanced strategies for diversifying portfolios certainly remain strong. This talk will explore the avenues open to trustees and pension managers in looking to de-risk their pensions.

- Quantifying the various sources of risk
- Taking advantage of the various market tools to manage pension risk
- Ongoing governance requirements



Russell Chapman

Head of Financial Risk Management

HYMANS ROBERTSON

2.30 Refreshments

2.45 A Reinsurer's Perspective on Pension De-Risking Solutions

This talk will concentrate on the motivations, views and concerns of those parties who are looking to purchase longevity risk and thus are the ultimate counterparties to those looking to de-risk. In particular the talk will focus on:

- The risks involved
- Why reinsurers are willing buyers – for now at least
- Drivers of price
- Market capacity
- Is the insurance and reinsurance market the long term solution for pension funds



Hamish Galloway

Senior Vice President

RGA REINSURANCE

3.25 Examining Enhanced Transfer Value Programmes in Pension De-Risking

Over the past 2-3 years an increasing number of companies have found that Enhanced Transfer Exercises can provide a significant reduction in pension scheme liabilities at an economic cost. The successful implementation of such exercises raises a number of complex issues and can be the

subject of controversy where the enhancement offered contains a cash option. The issues will be examined from four perspectives:

- The Corporate View:
 - making a cost effective offer and getting the communications right
- The Member's View:
 - the financial equation and balancing guarantees against flexibility
- The Adviser's View:
 - providing the correct level of advice in volume
- The Regulator's View:
 - seeking a degree of balance



Nigel Chambers

Managing Director

CHAMBERS TOWNSEND CONSULTANCY

4.10 An Intermediary Perspective on Pensions De-Risking

It's become increasingly important with closed schemes to focus now on the end game and manage with that objective in mind. How to comprehensively manage your assets and liabilities to the point where the scheme is ready to be retired.

- 'Joined – Up' employer & scheme getting to adequate funding
- The journey to buyout - current reality to exit
- Choosing a provider and the asset allocation end game



Sean Glasgow

Head of Investment

BLUEFIN

5.00 Pensions De-Risking from the International Viewpoint

The UK is one of the most innovative pension de-risking markets in the world. However, other large pension countries like the US and the Netherlands have developed de-risking solutions and approaches that could also be used in the UK. This session will provide an overview and discussion of solutions from the UK, US and Netherlands:

- Learning from the UK: the Dutch pension buy-in
- Dutch derisking: derisking active members with a guaranteed mandate
- US derisking: pension derisking with a corporate view
- A Global Product?: the removal of longevity risk



Jeroen Bogers

Product Development Manager

AEGON

5.40 Close of Conference

PENSION SCHEME LO

Day 2 • 22 September 2010

8.15 Registration and Refreshments

9.00 **Chairman's Opening Remarks**

Nick Johnson

Head of Defined Benefit Risk Management
AVIVA

9.10 **A Market Outlook for the Coming Year**

The dramatic changes to the world economy from the last quarter of 2008 have made traditional buy-outs less affordable. Company finances have deteriorated and asset values have fallen. Despite this, the need for pension schemes to reduce and transfer risks is still growing. This session will discuss where the buyout market is currently and where it might be heading.

- Recent market developments
- Innovative solutions to meet specific scheme needs
- Annuity pricing levels



Robert Hall
Partner

TOWERS WATSON

9.50 **Understanding and Responding to Obstacles in Leveraging the Swaps Market**

The swaps market is still in its relative infancy and has grown considerably over the last year. There remains some scepticism about the long-term benefits of hedging longevity risks. This talk will address some of these concerns and explain why longevity is a sustainable new market avenue:

- An update on recent market activity
- Exploring market responses to longevity swaps
- Understanding the sustainability of swaps
- Going forward: what next for an evolving market



Costas Yiasoumi
Managing Director
SWISS RE

10.30 Refreshments

10.45 **Deciding When Buyouts, Buy-Ins and Longevity Swaps Become the Preferable De-Risking Solution**

Financial turmoil has had an effect on company finances and pension scheme asset values alike. In spite of this, the need for pension schemes to reduce and transfer risk is still growing. A number of options are now available to trustees and scheme sponsors looking to adopt a de-risk solution, but which one is best for your individual scheme's objectives and financial goals. This session will look at the range of de-risking options available and when buyout, buy-in and longevity swaps become the preferable solution. It will also examine:

- How to choose the right risk reduction option for your scheme
- The advantages and limitations of a longevity swap strategy
- Looking at what buy-ins do and do not do
- The cost of buyout and the benefit of this level of protection



Dan DeKeizer
Chief Executive Officer
METLIFE ASSURANCE LIMITED

11.25 **Navigating the Complexities of Structuring a Longevity Swap**

P
A
N
E
L

S
E
S
S
I
O
N

Hywel Robinson
Partner
CLIFFORD CHANCE



Myles Pink
Business Development Director
PATERNOSTER



Costas Yiasoumi
Managing Director
SWISS RE



12.25 Lunch

1.40 **Examining the Impact of Undertaking a Longevity Swap for Your Risk Portfolio**

"Longevity swaps eliminate longevity risk don't they? What else is there to know?" Plenty! This talk will examine the facts – and fallacies – of the impact of entering into a longevity swap. The talk will include:

- What will it cost
- How much risk will it take off the table
- What are the unexpected side effects that schemes need to watch out for



Andrew Gaches
Longevity Consultant
CLUB VITA

2.20 **Examining an Industry Case Study of a Recent Longevity Deal**

Although there is a lot of interest and pricing activity in the longevity hedging market, only a handful of transactions have actually been completed involving UK pension schemes. While there are a number of similarities in structures, each transaction has involved its own unique set of challenges. In this session, the speaker will discuss the key practical issues involved in driving a transaction from:

LONGEVITY SOLUTIONS

- Initial pricing through to final signing and operational implementation
- Key lessons learned
- New innovations in products and processes
- Appraisal of the market for the near future



Myles Pink
Business Development Director
PATERNOSTER

3.00 Refreshments

3.15 The Future of Pensions Buy-Ins and Buy-Outs in the UK Market

In recent years buy-outs have waned in popularity due to their costs and buy-ins have become the more popular de-risking solution. Is this a symptom of the current economic climate, or does this change auger a more sustained shift in pensions de-risking? What further developments might we see?

- An overview of recent market activity
- Reflecting on the upsurge on buy-ins
- The impact of longevity swaps
- Innovation and future developments in de-risking solutions



Andy Reed
Director, Defined Benefit Solutions
PRUDENTIAL

3.55 Legal Considerations in Pensions Buy-Ins, Buy-outs and Swaps

There are various legal pitfalls to be avoided when entering into a pension buy-in, buy-out or swap contract. Care is needed to ensure that the specific requirements of the Investment regulations are met, but there are also more generic points of insurance, pensions and trust law to consider. This session will cover:

- Legal requirements for buy-ins/buy-outs
 - full or partial
 - investment and discharge legislation
- Legal aspects of swaps
 - contract status
 - recovery from fund assets
 - effect of PPF entry
- Collateral and pensions law



Hywel Robinson
Partner
CLIFFORD CHANCE

4.35 Administrative Considerations in Pensions Buy-Ins, Buy-Outs and Swaps

The priority of all parties when insuring defined benefit pension schemes is the safety and security of member benefits for the long-term. Prior to signing a transaction, considerable attention is therefore rightly paid to the financial security of the insurance company and the strength of the regulatory regime in which it operates.

However, it is important to remember that this isn't just about numbers; that at the heart of any transaction are the pension fund members and that ensuring they understand what this process means to them, who will be paying their pension and who to contact with their enquiries or complaints is essential. It is imperative to have in place the framework and processes to ensure the correct payments are made to the right people, at the right time.

- The transition process
- Member experience
- Operational controls
- Data quality



Matt Gore
Chief Administration Officer
PENSIONS CORPORATION

5.15 Close of Conference

50% Saving

for Pension Schemes, Plan Sponsors and Trustees!

To register on this basis
Please call
Ed Butler on
+44 (0)203 377 3639
or e-mail:
Edward.b@infoline-uk.com

Unique Peer-2-Peer Business Opportunities!

How are you differentiating yourself from your competitors?
Have you got a service, a unique expertise or a compelling pricing structure that sets you apart from the crowd?
...If so, do your customers actually know about it?

Infoline Conferences can offer you the golden trinity of:

- Brand exposure (so your clients think of you first)
- Thought leadership (demonstrate how good you are by presenting to your target market)
- Networking (meet, discuss and do business with your new clients)

There is no other marketing medium available that can offer you these three features together. For more information on how Infoline can help you meet your marketing objectives, call Damian Watson on +44 (0)20 3337 3278 or email on watsond@informa.com

PENSION RISK MANA

WORKSHOP INTRODUCTION

The subprime crisis has highlighted the importance but difficulty in correctly measuring and monitoring financial risks. Risk is now in the prime seat on the list of concerns of all organisations managing money. Irrespective of if it relates to Market, Credit, Operational, Liquidity, Counterparty, etc., risk is generating a lot of debate within various industries (Asset/Fund Management, Insurance, Pensions, Regulatory Bodies, etc.). Across the board, more and more organisations are improving or setting up a proper risk management function populated with highly skilled risk professionals equipped with best in class tools to perform the required amount of analysis to manage funds in highly uncertain and volatile markets.

WORKSHOP OBJECTIVES

This workshop will reflect on how the financial crisis is challenging practices and methodologies in measuring the various types of risk. This course will also provide insight into industry best practices.

This course will incorporate new developments to solve existing flaws in the risk management function, including independence and authority, models, methodologies, data, etc. The agenda will incorporate the following:

- What would be the appropriate governance for the Risk Management team (organisation, reporting lines, policies and procedures, tools, staff, etc.)?
- What are the key indicators to monitor Risks (VaR, TE, ratios, Greeks, duration and convexity, etc.)?
- Which models should be in every Risk Manager toolbox (Monte Carlo and Historical Simulations VaR, pricing models, Stress Testing, Back Testing, ALM, Counterparty Exposure/Risk reports, etc.)
- What are the best practices in each risk types (market, counterparty, operational, liquidity, etc.)?

WORKSHOP STYLE

This workshop is designed to be participative throughout. The agenda will combine key formal presentations, case studies and syndicate discussion sessions. There will be ample opportunity for delegates to benchmark experiences with industry peers and raise issues of most concern to their organisation, either confidentially or in open session.

Workshop

9.00 Registration

9.30 **Welcome and Opening Remarks**

Managing Longevity Risk

- The longevity market
- Longevity swap
- Lifemetrics
- Insurance related solutions (buyouts/buy-ins, longevity insurance, etc.)

Tools to Monitor Market Risk

- VaR and VaR-alike models
- Stress testing
- Back testing
- Independent valuation of OTC instruments
- Risk management of derivatives

Assessing Liquidity Risk

- definition of liquidity risk
- Static method to monitor liquidity risk
- New methodologies to quantify liquidity risk

RISK MANAGEMENT IN PRACTICE

Workshop Agenda

Monitoring and Managing Credit Counterparty Risk

- Definition of counterparty risk
- Ex-post (static) measures
- Ex-ante analysis and new methods to monitor counterparty risk

Asset-Liability Management

- Purpose of an ALM programme
- LDI strategy
- Duration matching
- Risk budgeting
- ALM standard dashboard

Corporate Governance: Setting up a Risk Management Team

- Governance and organisation
- Reporting lines and independence
- Internal policies and procedures
- Skill set of the team members
- Reporting

4.30 Close of Workshop

WHO SHOULD ATTEND

This workshop is primarily designed for risk specialists who want to get more familiar with the latest developments in Risk Management (post Lehman) and/or wish to benefit from an open discussion with their peers on their current practices. However, the content will be relevant and accessible to professionals from across the industry who require a practical understanding of risk management principles.

WORKSHOP LEADERS

Romain Berry is an Executive Director within the J.P. Morgan Investment Analytics & Consulting (IAC) group responsible for the strategy of the IAC risk product offering worldwide and also for providing analytical and consulting services in the areas of performance measurement, equity and fixed income attribution, ex-ante risk, investment manager analysis and universe comparison. He is a specialist in investment risk, analytics, and manager searches, and has worked both on the buy-side and sell-side.

Mr. Berry has 10 years of experience in risk management, developing and monitoring Value-at-Risk (VaR) models. More specifically, Mr. Berry has extensive experience in Market, Credit and Operational Risk, Value-at-Risk, Portfolio Management, Alternative Investments, and Emerging Markets. Prior to joining J.P. Morgan, Mr. Berry worked in Risk Management for Morgan Stanley, Investcorp, KPMG, Ernst & Young, and the Central Bank of France.

Mr. Berry earned a B.Sc. (Hons.) in Economics from the University of Montpellier, France, an M.Phil. in Operational Research from École Polytechnique, École des Mines and University of Paris-IX Dauphine, France, and an M.Sc. in Decision Sciences from the London School of Economics, UK.

50% Saving for Pension Schemes, Plan Sponsors and Trustees!

To register on this basis,
please call Ed Butler on
+44 (0)203 377 3639
or e-mail:
Edward.b@infoline-uk.com

Please quote the below VIP code when registering

Better Regulation 10% Discount*
Quote VIP Code: KM6419BR

***off first delegate price, see below**

Payment should be made within 14 days of registration. All registrations must be paid in advance of the event. Your VIP code is on the address label. If there is no VIP code, please quote KM6419

FIVE EASY WAYS TO REGISTER

Telephone:

+44 (0) 20 7017 7702
 Please remember to quote KM6419 and/or KM6419w and/or KM6419x

Fax:

Complete and send this registration form to:
 +44 (0) 20 7017 7881

Email: custserv@infoline.org.uk

Mail:

this completed form together with payment to:
Nahdia Ahmed
Infoline Customer Services
PO Box 406, West Byfleet
Surrey KT14 6WL

Web: www.infoline.org.uk/de-risking

Event location:

This event will be held at a conveniently located and quality venue in the centre of the city advertised. Delegates will be informed of the venue by email not less than four weeks before the event.

Delegates are responsible for the arrangement and payment of their own travel and accommodation. Infoline has arranged a special room rate at a number of hotels. If you wish to book a room, please call **Venue Search on +44 (0) 20 8546 6166** stating that you are an Infoline delegate.

HOW MUCH?

		<input checked="" type="checkbox"/>	1st Delegate	SAVE	2nd Delegate	SAVE	3rd Delegate	SAVE
Register by 13 August 2010 & SAVE up to £750*	3 Days	<input type="checkbox"/>	£1,897 + 17.5% VAT = £2,228.98	£650	£1,797 + 17.5% VAT = £2,111.48	£750	£1,797 + 17.5% VAT = £2,111.48	£750
	2 Days	<input type="checkbox"/>	£1,298 + 17.5% VAT = £1,525.15	£400	£1,198 + 17.5% VAT = £1,407.65	£500	£1,198 + 17.5% VAT = £1,407.65	£500
	1 Day	<input type="checkbox"/>	£799 + 17.5% VAT = £938.83	£50	£699 + 17.5% VAT = £821.33	£150	£699 + 17.5% VAT = £821.33	£150
Register after 13 August 2010 & SAVE up to £600*	3 Days	<input type="checkbox"/>	£2,047 + 17.5% VAT = £2,405.23	£500	£1,947 + 17.5% VAT = £2,287.73	£600	£1,947 + 17.5% VAT = £2,287.73	£600
	2 Days	<input type="checkbox"/>	£1,398 + 17.5% VAT = £1,642.65	£300	£1,298 + 17.5% VAT = £1,525.15	£400	£1,298 + 17.5% VAT = £1,525.15	£400
	1 Day	<input type="checkbox"/>	£849 + 17.5% VAT = £997.58	-	£749 + 17.5% VAT = £880.08	£100	£749 + 17.5% VAT = £880.08	£100
Please tick event choice(s)		<input type="checkbox"/>	Pension Scheme De-Risking (21 September 2010)	<input type="checkbox"/>	Pension Scheme De-Risking (21 September 2010)	<input type="checkbox"/>	Pension Scheme De-Risking (21 September 2010)	
		<input type="checkbox"/>	Longevity Solutions (22 September 2010)	<input type="checkbox"/>	Longevity Solutions (22 September 2010)	<input type="checkbox"/>	Longevity Solutions (22 September 2010)	
		<input type="checkbox"/>	Pension Risk Management (23 September 2010)	<input type="checkbox"/>	Pension Risk Management (23 September 2010)	<input type="checkbox"/>	Pension Risk Management (23 September 2010)	

*Savings on the basis of 2 registrations. Savings include Multiple Booking & Early Booking Discounts. All discounts can only be applied at the time of registration and discounts cannot be combined. Further discounts are subject to approval. Please note the conference fee does not include travel or hotel accommodation costs.

The VAT rate is subject to change and may differ from the advertised rate. The amount you are charged will be determined when your invoice is raised

Cheque. Enclosed is our cheque for £ in favour of Infoline Conferences Ltd. Please ensure that the Reference Code **KM6419** and/or **KM6419w** and/or **KM6419x** is written on the back of the cheque

Credit Card. Please debit my: VISA AMEX MASTERCARD DINERS

Card No: _____ Expiry Date: _____ CVV number:

Signature: _____

please note that credit cards will be debited within 7 days of your registration on to the conference

By Bank transfer. Full details of bank transfer options will be given with your invoice on registration.

In all cases payment prior to the conference is required. Registration fees include all sessions, refreshments and course documentation. Please note: where an option exists for delegates to attend a morning or afternoon session or both sessions, lunch will be provided for those opting to attend both. May we remind overseas delegates that VAT must be paid.

Confirmation: You will receive confirmation and joining instructions from us within two weeks of registering. If this is not the case, please telephone us to ensure we have received your booking.

Please note: The organisers reserve the right to change the venue or speakers or programme from that described in the brochure. We also reserve the right in our absolute discretion, and without further liability, to cancel the programme – in which event all fees will be refunded. We accept no liability for the views of the speakers.

PERSONAL DETAILS

1st Delegate Mr/Mrs/Ms

Job title _____ Department _____
 Telephone _____ Fax _____
 Email _____

Yes! I would like to receive information about upcoming events by email. By giving you my email address I am giving ONLY Infoline companies the permission to contact me by email

Yes! I would like to receive information about future events and services via fax

Signature: _____

2nd Delegate Mr/Mrs/Ms

Job title _____ Department _____
 Telephone _____ Fax _____
 Email _____

Yes! I would like to receive information about upcoming events by email. By giving you my email address I am giving ONLY Infoline companies the permission to contact me by email

3rd Delegate Mr/Mrs/Ms

Job title _____ Department _____
 Telephone _____ Fax _____
 Email _____

Yes! I would like to receive information about upcoming events by email. By giving you my email address I am giving ONLY Infoline companies the permission to contact me by email

Name of your Line Manager Mr/Mrs/Ms

Job title _____ Department _____
 Telephone _____ Email _____

Booking Contact Mr/Mrs/Ms

Job title _____ Department _____
 Telephone _____ Email _____

Our statement of integrity can be found on our website at www.iir-events.com/IIR-conf/PrivacyPolicy.aspx

COMPANY DETAILS FOR INVOICING PURPOSES

Company Name

Postal Address _____

Telephone _____ Fax _____

Nature of Business _____

Billing Address (if different from above address) _____

Billing E-mail Address: _____

Unable to attend? If your schedule does not permit your attendance at this event, copies of the event documentation are available for purchase at just **£199** (including VAT and P&P). Your documentation will be forwarded one week after the event. All Infoline event documentation comes with a ten day MONEY BACK GUARANTEE (less a £37.50 processing and shipping charge). If you are not happy with your purchase, simply return the documentation undamaged and we will refund your money.

Pension Scheme De-Risking **£199 (no VAT)** Longevity Solutions **£199 (no VAT)**

Pension Risk Management **£199 (no VAT)**

We regret Documentation Orders can only be processed on receipt of Credit Card details.

Incorrect Mailing

If you are receiving multiple mailings or you would like us to change any details or remove your name from our database, please contact our Database Department on +44 (0) 20 7017 7077 quoting the reference number printed on your mailing label. Alternatively, fax this brochure to the mailing department on +44 (0) 20 7017 7828 or e-mail us on integrity@iirtld.co.uk. Amendments can take up to 6 weeks so please accept our apologies for any inconvenience caused in the meantime.

Additional Requirements

Please notify Infoline at least one month before the conference date if you have any additional requirements e.g. wheelchair access, large print etc.

What Happens If I Have to Cancel?

Confirm your cancellation in writing two weeks before the event and receive a refund less 10%+VAT service charge. Should you cancel between one and two weeks prior to the event, you will receive a refund less 50%+VAT service charge. Regrettably, no refunds can be made for cancellations received less than 7 days before the event. A substitute is always welcome at no extra charge.

Data Protection

The personal information shown on this form, and/or provided by you, will be held on a database and may be shared with other companies in the Informa Group in the UK and internationally. If you do not wish your details to be available to other companies in the Informa Group please contact the Database Manager at the above address. Tel +44 (0) 20 7017 7077, Fax +44 (0) 20 7017 7828 or email: integrity@iirtld.co.uk. Occasionally your details may be obtained from, or made available to, external companies who wish to communicate with you offers related to your business activities. If you do not wish to receive these offers, please tick the box



Infoline works with many professional associations in securing accredited Continual Professional Development (CPD). Delegates attending this event may wish to apply their time towards their profession's CPD scheme. Should you require assistance in this process please telephone Nahdia Ahmed at Infoline on +44 (0) 20 7017 7702